

Information technology in a global society
Higher level and standard level
Paper 2

Wednesday 7 November 2018 (morning)

Candidate session number

1 hour 15 minutes

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Instructions to candidates

- Write your session number in the boxes above.
- Do not open this examination paper until instructed to do so.
- Read the article in the accompanying booklet carefully.
- Answer all questions.
- Answers must be written within the answer boxes provided.
- It is recommended that 15 minutes is spent reading the article before writing the response.
- The maximum mark for this examination paper is **[26 marks]**.



Read the article and write a response. Answers must be written within the answer boxes provided. Write under the criteria headings A, B, C and D. Use clear and precise language. Use appropriate ITGS terminology. Develop answers that demonstrate understanding beyond what is explicitly stated in the article.

Theme: Business and employment

Criterion A — The issue and stakeholder(s)

[4]

1. (a) Describe **one** social/ethical concern related to the IT system in the article.

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- (b) Describe the relationship of **one** primary stakeholder to the IT system in the article.

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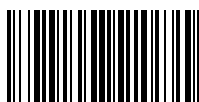
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Criterion B — The IT concepts and processes

[6]

2. (a) Describe, step-by-step, how the IT system works.
IT system: Digital keys and hotel room booking.

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- (b) Explain the relationship between the IT system and the social/ethical concern described in **Criterion A**.

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[8]

3. Evaluate the impact of the social/ethical issues on the relevant stakeholders.



[8]

- Problem(s) identified in **Criterion C:**

Problem(s) identified in **Criterion C**:

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[illegible]



Please **do not** write on this page.

Answers written on this page
will not be marked.



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